



Managed Application Hosting

Deploy code faster and at lower risk

Claranet extend and support your team from development through to live, guaranteeing the availability of your mission critical web applications. Easily create and test code on the same infrastructure platform that you deploy it on, but with the peace of mind that you are backed by Claranet's best practice change management controls and automation.

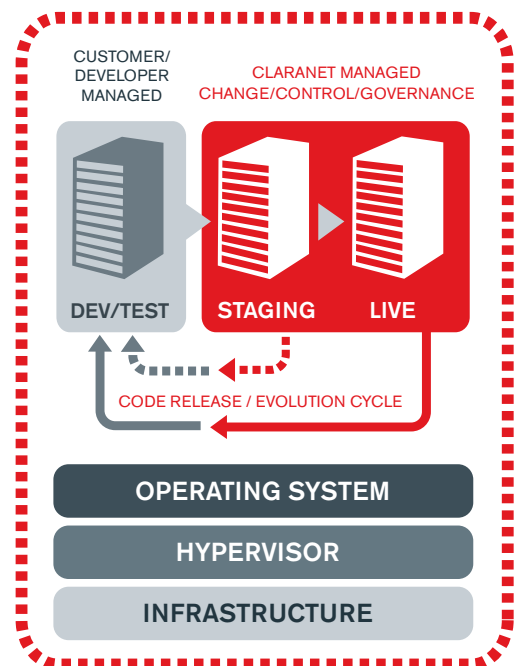
Why choose Claranet for Managed Application Hosting?

- Leader in Gartner's Magic Quadrant for Cloud-Enabled Managed Hosting, Europe 2014
- Expert solution architecture included
- Release faster and at lower risk than your competitors
- True collaborative approach

We help you optimise operations and free up your time

Managed Application Hosting service overview

- Expert solution design comes as standard
- UK support 24x7x365 included
- Best practice change management process
- Underpinned by ITIL v3 based run book
- Multiple environments: development, staging/UAT/pre-live, live
- Application availability guarantee across the environments
- Built on Claranet's leading hosting platforms
- Release and configuration management utilising latest automation tools including Webistrano, Capistrano, GIT, Puppet



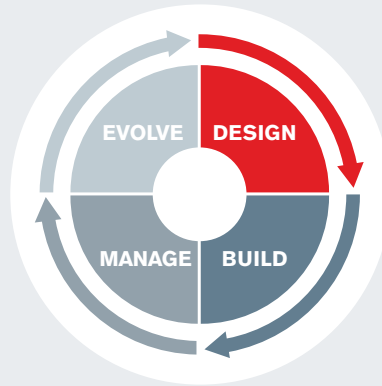
How we work with you

1 - Design

Our expert solution architects and account teams work with you to design the right solution for your needs – now and in the future. We collaborate with your developers to drive faster deployment using the latest automation tools.

2 - Build

We procure, install and configure your hosting solution so you don't have to, working with your application experts to build runbooks and scripts. You get an assigned project owner and delivery engineer as standard.



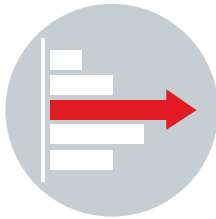
3 - Manage

You retain complete ownership of the on-going application design and development environment, while Claranet's best practice change management process ensures strict controls eliminate disruptive impact on the live application, which is fully managed by Claranet to ensure high levels of availability.

4 - Evolve

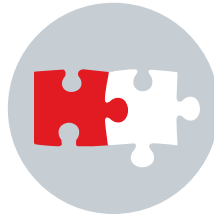
We work with you to ensure your service continually meets the changing needs of your business.

Managed Application Hosting business benefits



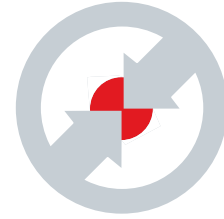
Advantage

Improve your customers' experience and the responsiveness of your business



Partnership

Working with us feels like a natural extension to your team



Focus

Free up your team to focus on growing your business

Claranet quick facts

- Founded in 1996
- £150m /€210m annual revenues
- Over 5000 business customers
- Operations in 6 European countries
- Circa 800 staff in 16 offices
- 32 data centres
- Leader in Gartner Magic Quadrant 2013, 2014, 2015
- Featured in the Sunday Times HSBC International